# Resources and Engagement Opportunities for Organizations Supporting Under-Served Communities During the COVID-19 Pandemic

**The NC Inclusive Disaster Recovery (NCIDR) network has developed this <u>living</u> document for organizations serving historically under-resourced and marginalized communities.**

Learn more about the NCIDR network: https://foundationhli.org/ncidr-network/.

Help us add to the list by emailing RFNCInfo@foundationhli.org.

Share this document using the short link: https://bit.ly/COVID-NCIDR.

**NEW:** Calendar of coordination calls and webinars: https://bit.ly/COVID-CALENDAR.

This document focuses on North Carolina. For national resources, visit bit.ly/covid19collectivecare, or bit.ly/coronavirusresourcekit, or the National Committee for Responsive Philanthropy.

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### What's New

New success stories and models! More resource guides. Reorganized for better accessibility. (4/14/2020)

Food system coordination call, more resources for farmers (4/10/2020)

Grants for farmers, United Methodist churches, grassroots efforts (4/10/2020)

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Prepared by the *NC Inclusive Disaster Recovery (NCIDR) Network*.
Add to the list by emailing RFNCInfo@foundationhli.org.

# General Information and Mutual Aid

## Health and Wellbeing

1. **NC Department of Human and Health Services (NCDHHS).** Guidance and executive orders specific to North Carolina. English. En español.

2. **Center for Disease Control and Prevention (CDC)**. Frequently updated information and guidance about COVID-19 here: English. En español. 中文.

3. **Oral Health.** A map of options for urgent oral health needs during the COVID-19 outbreak, developed by the NC Oral Health Collective. Oral health service sites have been advised to remain open only for emergency services at this time.

4. **Prescription Drug Cost Assistance.** The NC MedAssist Crisis Fund will be dedicated to covering the medication cost of individuals who are dealing with a loss of income and insurance because of the COVID-19 crisis. How to Enroll.

## Food and Food Safety

1. **Parents who need food assistance for their children can text** FOODNC to 877-877 to locate nearby free meal sites. En español COMIDA to 877-877.

2. **No Kid Hungry Grant**. This grant request is specifically for school districts and community organizations to submit an inquiry for grants to support nutrition programs in their community. Apply here: No Kid Hungry Grant Request.

   For a list of what each county is doing to provide school meals, click here: http://nokidhungrync.org/covid19/.

3. **Community Food Strategies (CFS)** is working to assist funders in getting available funds where they're needed as quickly as possible, especially around food. Community Food Strategies does not have direct funds but are connecting organizations to funders. Email Abbey Piner at abbey_piner@ncsu.edu.

4. **Food Safety Information**
   a. COVID-19 Food Safety | NC State Extension - English and Español
   b. General Information
   c. How to Safely Prepare Boxed Meals
   d. Food Safety Guidance for School Meal Delivery
   e. Letter of Support for Continued Food Pantry Operations
   f. Protecting Yourself from COVID-19 in the Workplace
   g. ServeSafe Course for Restaurant Workers (FREE)

5. **NEW:** COVID-19 Farmers Market Advocacy Toolkit.

Add to the list by emailing RFNCInfo@foundationhli.org.

6.  **NEW:** [Where to Buy Local While Social Distancing: On-Farm Pickups & More!](#)

## Mental and Behavioral Health

1.  **Optum** has a **toll-free 24-hour hotline** for people who are experiencing anxiety around COVID-19. Dial **866-342-6892**.

2.  **National Disaster Distress Helpline.** 24-hour hotline that offers crisis counseling related to COVID-19. Dial **800-985-5990**.

3.  **Trillium Health Resources** manages specialty behavioral health care for eastern North Carolinians across 26 counties. Their Access to Care Line is available 24 hours a day, 7 days a week by calling 1-877-685-2415.

4.  **Highlander Center** is hosting bi-weekly online gatherings for folks to come together to share needs, strategies, and resources as the weeks unfold. Every other Wednesday starting March 18 at 7pm EST. Contact the Center via [email](#), [Facebook](#), [Twitter](#), and [Instagram](#) if you want to receive updates.

5.  [SomeGoodNews](#).

## Request Help and Mutual Aid

1.  **NC 211.** Dial 211, 888-892-1162, or text COVIDNC to 898-211 to get information about resources available in your community. Visit [211 Counts | Dashboard](#) for zip-code level data on the types of calls 211 is receiving.

2.  [Southern Vision Alliance](#) built a statewide [mutual aid map](#) for North Carolina.

3.  Request food and prescription delivery. [CoronaCommunity.org](#).

4.  [Carolina COVID-19 Student Service Corps](#).

5.  **Eastern NC Disaster Resources** shares regional information through this Facebook Group, maintained by [Genesis 457 CDC](#) in New Bern. [https://www.facebook.com/groups/EasternNCdisasterresources/](https://www.facebook.com/groups/EasternNCdisasterresources/)

## Legal Resources and Ethics

1.  **Legal Aid NC** has a self-help library with information for people to understand their legal rights during the COVID-19 outbreak. [Legal Aid During COVID-19](#).

2.  **NC Pro Bono Resource Center**. Resources for landlords, tenants, parents/guardians, debt relief, mortgages, powers of attorney, and more. [https://ncprobono.org/disaster/](https://ncprobono.org/disaster/)

Add to the list by emailing [RFNCInfo@foundationhli.org](mailto:RFNCInfo@foundationhli.org).

3. Ethics Resources on the Coronavirus (COVID-19). A resource center developed by the Hastings Center.

# Financial Resources

## Grants -- Statewide

1. **FEMA Public Assistance.** For nonprofits, state and local government, and houses of worship. Details about eligible expenses. Questions? 919-825-2548 or pahotline@ncem.org.

2. **Emergency Feeding/Hunger Relief.** Grant Opportunities and COVID-19 Grants. Developed by the Farm to School Coalition of NC.

3. **Farmers**
   a. **Rural Advancement Foundation International-USA (RAFI-USA).** Emergency grants of $500 to farmers. Apply for funds.
   b. **American Farmland Trust**. Emergency grants of $1,000. Apply for funds.

4. **NEW: Southern Vision Alliance's Frontlines Leaders Fund.** Small grants of up to $500 to neighborhood-based and local organizing efforts in response to COVID-19. Priority will be given to efforts led by workers, LGBTQ people, youth and students, Black people and people of color, rural communities, disabled people, migrants, and families." Apply for funds.

5. **NEW: NC Healthcare Foundation.** The fund is designed to bolster and support the efforts of government and public health officials responding to all aspects of the outbreak in North Carolina. The initial phase of proactive and responsive grants will focus on healthcare entities, and their community partners, responding to the crisis across the state. https://www.ncha.org/fill-the-gap-fund.

6. **For Workers**
   a. **Day One Disaster Relief**. Microgrants to individuals for loss of income as a result of businesses closing. Rapid Response to COVID-19 in NC.
   b. **NC Artist Relief Fund.** Apply for funds.
   c. **Livestock and poultry farmers.** Apply for funds.
   d. Service Industry Workers Advocates of North Carolina Inc. (SIWANC).
   e. NC Restaurant Workers Relief Fund.
   f. Restaurant Employee Relief Fund.
   g. Bartender Emergency Assistance Program.
   h. Restaurant Opportunity Centers Disaster Relief Fund.
   i. James Beard Foundation: Food and Beverage Industry Relief Fund.
   j. Another Round Another Rally.
   k. Model for patrons to tip bar and restaurant staff using Venmo, Paypal, or CashApp. Boone/Watauga County Tip Jar.

Add to the list by emailing RFNCInfo@foundationhli.org.

7. **National Funding Lists.**
    a. [COVID-19 Foundation Response Funds](#).
    b. [Nationwide COVID-19 Crisis Funding List](#).
    c. [Rapid-Response Grant Opportunities for Pandemic Crisis](#).

## Grants -- By NC Region

**Mountains**

1. The **Community Foundation of Western NC**. [COVID-19 Pandemic Response](#).

**Piedmont**

1. **Cardinal Innovations.** To support local responsiveness in a way that impacts the health, wellness and stability of vulnerable populations impacted by COVID-19, particularly individuals with mental health conditions, intellectual/developmental disabilities, and/or substance use disorders. [COVID-19 Relief Fund | Community Reinvestment](#).

2. The Biogen Foundation has funds available for 501(c)(3) non-profit organizations in the **Triangle region – mainly Wake and Durham counties** – for the following priorities: (1) Expanding and ensuring access to testing, (2) Easing the burden on healthcare systems, and (3) Providing food and essential human services for our most vulnerable populations. If a non-profit's COVID-19 relief effort programs align with one or more of these above focus areas, please email foundation@biogen.com with answers to the following questions
    - Name of non-profit, contact info, and location/service area
    - What are you doing to address COVID-19?
    - How does this tie back to one of our three focus areas?
    - What is your donation request and what will this cover?
    - What is the expected impact?

3. The Winston-Salem Foundation will fund **Forsyth County** nonprofits to assist with the immediate needs of economically vulnerable populations. Application at [WSF | COVID-19 Grants](#).

4. The Winston-Salem Foundation is offering support to help **Forsyth County** organizations to adapt their work in these uncertain times. [WSF | COVID-19 Grants](#).

5. **Henderson County COVID-19 Response Fund.** [Henderson | COVID-19 Response Fund](#).

Add to the list by emailing [RFNCInfo@foundationhli.org](#).

6. **United Way of Greater High Point**.
   https://www.unitedwayhp.org/covid-19-funds-application

7. **United Way of the Greater Triangle.** Apply for Funding: Rapid Response Fund.

8. **Gaston County.** Gaston | COVID-19 Virus Relief Fund.

9. **Mecklenburg County**. With a special emphasis on our community's most vulnerable residents. https://uwcentralcarolinas.org/grants/COVID.

10. **Clemmons and Yadkin County**. https://www.clemmonsfoundation.org/covid19

## Coastal Plains

1. **Outer Banks Community Foundation.** OBX | Rapid Response Grants.

## Loans

1. **US Small Business Administration – Economic Injury Disaster Loan Program.** SBA | Coronavirus (COVID-19). Información en español.

2. **SBA Paycheck Protection Program.** Federal forgivable loan program to small businesses to pay their employees during the COVID-19 crisis. Loans will be forgiven if "(1) The loan proceeds are used to cover payroll costs, and most mortgage interest, rent, and utility costs over the 8 week period after the loan is made; and (2) employee and compensation levels are maintained." Details: SBA PPP Fact Sheet. **Apply through your bank.**

3. **Golden LEAF Foundation – NC COVID-19 Rapid Recovery Lending Program.** English | Español.

4. **NEW:** COVID-19 Federal Rural Resource Guide. Opportunities for technical, training, and management assistance; financial assistance; and state and local assistance. Developed by the US Department of Agriculture.

5. **Loans Available for Nonprofits** in the CARES Act (Public Law 116-132).

# Resources for Specific Communities

## Faith Communities

1. Rural Faith Communities.

## Farmers and Farmworkers

1. Coronavirus: Recursos Para la Comunidad | CATA

Add to the list by emailing RFNCInfo@foundationhli.org.

2. [SAF | Your Employment and COVID-19](#)
3. **Episcopal Farmworker Ministry.** [Request for donations](#) to support immigrants and farmworkers during the coronavirus pandemic.
4. **NEW:** Harvie helps farms selling through a CSA or farm share. [Harvie for Farms - Increase Direct-to-Consumer Farm Sales](#).
5. **NEW:** [Where to Buy Local: On-Farm Pickups & More!](#)
6. **NEW:** Direct to consumer marketing for meat producers. [Meat Suite](#).
7. **NEW:** [NCDA Visit NC Farms App](#). Online resource for farmers to advertise which farms need assistance and/or which ones have roadside stands.

## Migrant Communities

1. [Immigrant Access to Health Care & Benefits in Time of Emergency | NC Justice Center](#).

## People with Disabilities / Differently-Abled

1. **Disability Rights NC** has a wealth of resources for serving people with different abilities. [English](#) | [En español](#).

2. **Intellectual and Developmental Disability.** Green Mountain Self-Advocates has developed **materials about COVID-19 targeted to individuals with intellectual and developmental disabilities written in plain language**. [English](#) | [En español](#).

## Students

3. **Free Home Access to Broadband and Wi-Fi** from Spectrum for 60 Days For New K-12 and College Student Households and More. [Learn More](#).

4. **Free or Affordable Internet Access.**
   a. [COVID-19 Internet Service Offerings](#).
   b. Free public wifi. [https://wifi.xfinity.com/](https://wifi.xfinity.com/).

5. **Free or reduced cost services** like medical care, food, job training, and more on NC Community College Campuses. [https://nccommunitycolleges.auntbertha.com/](https://nccommunitycolleges.auntbertha.com/)

6. **New or refurbished technology to facilitate distance learning** for community partners, k-12 schools and universities from Lenovo. [Learn More](#).

7. **Education companies offering free subscriptions.** [http://www.amazingeducationalresources.com/](http://www.amazingeducationalresources.com/)

Add to the list by emailing [RFNCInfo@foundationhli.org](mailto:RFNCInfo@foundationhli.org).

8. **Free Self-Storage.** College Students U-Haul Offers 30 Days Free Self Storage Amid Coronavirus Outbreak

## Public Engagement

### Statewide Coordination and Engagement Calls

1. **Child Wellbeing.** Tuesdays at 10:00 - 11:00 AM. 800-320-4330, passcode 992589#. Contact ahuffman@nccumc.org. Hosted by NCVOAD.

2. **Emotional and Spiritual Care.** Mondays and Wednesdays at 11:00 AM. 800-320-4330, passcode 731855#. Contact dawnbaldwingibson@aol.com. Hosted by NCVOAD.

3. **Feeding and Nutrition.** Hosted by NCVOAD. Daily at 4:00 - 4:45 PM. WebEx Meeting link, password Covid-19. Hosted by NCVOAD.

4. **Long-Term Recovery Groups.** Fridays at 11:00 - 12:00 Noon. 800-320-4330, passcode 992589#. Contact ncvoad.pres1@gmail.com. Hosted by NCVOAD.

5. **Wellness Checks.** Tuesdays at 2:00 PM. WebEx Meeting link. Contact Daniel.Altenau@ccharitiesdor.org. Hosted by NCVOAD.

6. **Latinx Community.** Thursdays at 1:00 PM. Webex link changes weekly. Email VolunteerNC@nc.gov to be added to the mailing list.

7. **Local food systems.** Thursdays at 8:30 AM. Hosted by the North Carolina Local Food Council. Zoom Meeting link. Contact aecruz@ncsu.edu.

8. **Faith Community -- Clergy and Lay Leaders.** Tuesdays ("HOW are you doing?") and Thursdays ("WHAT are you doing?") at 10:00 AM. Zoom link. Hosted by NCSU Institute for Emerging Issues Faith Team.

9. The **NC Commission on Volunteerism** is also asking community organizations to coordinate opportunities and needs with county emergency management offices or local cooperative extension centers.

### Surveys and Needs Assessments

1. **NC Voluntary Organizations Active in Disaster**. Survey Link.
2. **Office of the Governor and funders**. Survey Link.
3. **UNC Rural.** Survey Link.

Add to the list by emailing RFNCInfo@foundationhli.org.

## Policy and Advocacy

1. **NC General Assembly Public Input for House Select Committee on COVID-19.** The [House Select Committee on COVID-19](#) is organized into four [working groups](#). The Committee instead invites remote participation through a comment portal. [Request For Comments - North Carolina General Assembly](#).

2. **NC United for Survival and Beyond.** [Platform](#).

3. **The Opportunity Agenda.** [Talking About COVID-19: A Call for Racial, Economic, and Health Equity](#).

4. **Budget and Tax Center | NC Justice Center**. [COVID-19 Response](#).

5. **Energy Efficiency for All.** [Policy Responses to COVID-19](#).

6. **NEW:** [COVID-19 Farmers Market Advocacy Toolkit](#).

7. **NCIOM: State Responses and Federal Legislation to Address the Crisis.** [http://nciom.org/wp-content/uploads/2020/04/COVID-Brief_final2.pdf](http://nciom.org/wp-content/uploads/2020/04/COVID-Brief_final2.pdf)

8. **Farmworkers.**
   a. [Student Action with Farmworkers](#).
   b. [NFWM | COVID-19 and the Risks to Farm Workers](#).

## News and Research About Equity in COVID-19 Outcomes

1. [Coronavirus poses a threat to a major NC food producer: the immigrant farmworker](#).

2. [Disaster Justice for All: The Need for a More Equitable and Just Recovery Lens](#).

3. [How Coronavirus Is Crippling Rural Health Care, Especially for Latinos](#).

4. [How the coronavirus is impacting rural areas](#)

5. [Location Data Says It All: Staying at Home During Coronavirus Is a Luxury](#)

6. [Mayors Move to Address Racial Disparity in Covid-19 Deaths](#).

7. [NRHA Breaks Down the Rural Impact of the Latest COVID-19 Stimulus Package](#).

8. [National Committee for Responsive Philanthropy: Articles, Op-Eds, and Reports](#).

9. [COVID-19 pay cuts, job losses hit Hispanics more than Americans overall](#).

10. [Underlying Health Disparities Could Mean Coronavirus Hits Some Communities Harder](#).

11. [On Being Black, Southern And Rural In The Time Of COVID-19](#)

## Web Conferencing and Remote Work Tools

1. **Virtual Meetings**

Add to the list by emailing [RFNCInfo@foundationhli.org](mailto:RFNCInfo@foundationhli.org).

    a. **Google Hangouts.** Upgraded service is free for a limited time. [Connecting businesses and educators with advanced Hangouts Meet capabilities](#).

    b. **Webex.** Upgraded service is free for a limited time. [Webex - Cisco Webex Available Free in These Countries (COVID-19 Response)](#)

    c. **Zoom** is hosting **weekly webinars teaching users how to schedule and convene meetings** using their software. [Registration Link](#).

2. **Slack** is a tool for collaborative remote teams. Upgraded service is free for a limited time. [Slack for Nonprofits during COVID-19](#).

3. **TechSoup** has created a [free track of courses](#) to provide information and tools for organizations pivoting to remote work.

## Volunteer

1. [VolunteerNC | Disaster Assistance](#).

2. [Activate Good | How to help Triangle area causes.](#)

3. [Crisis Cleanup](#)

4. [Carolina COVID-19 Student Service Corps](#)

5. [For Attorneys](#), [Disaster Legal Services Training](#)

6. **The NIEHS Worker Training Program (WTP)** developed resources for protecting workers involved in emergency response and cleanup activities. [COVID-19](#).

## Bonus

### Resource Guides, Resource Guides, and More Resource Guides

1. **For artists.** [NC Arts Council](#).

2. **For funders.**
    a. [Center for Disaster Philanthropy](#).
    b. [National Committee for Responsive Philanthropy](#).
    c. [Center for Effective Philanthropy](#).

3. **For lawyers and legal needs.**
    a. [Legal Aid NC | Disaster Relief Resources](#)
    b. [NC Pro Bono Resource Center | Coronavirus COVID-19](#)

4. **For medical providers.**
    a. [Community Care of NC](#).

Add to the list by emailing [RFNCInfo@foundationhli.org](mailto:RFNCInfo@foundationhli.org).

      b. **Webinars for Healthcare Providers.** NC DHHS, CCNC, and NC AHEC are hosting webinars on COVID-19 healthcare topics for providers every **Thursday from March 19th to April 23rd at 5:30 p.m.** [Register](#).

5. **For nonprofits.**
   a. [NC Center for Nonprofits - Nonprofit Resources](#).
   b. [National Council of Nonprofits](#).
   c. [Triangle Community Foundation - For Nonprofits & Students](#).
   d. [Chronicle of Philanthropy - For Nonprofits to the Coronavirus](#).

6. **For rural communities.**
   a. **NEW:** [COVID-19 Federal Rural Resource Guide](#)
   b. [National Rural Health Association](#).
   c. [NC AHEC and Office of Rural Health](#).

7. **For civil discourse.** [Coronavirus (Life in the Time of Corona)](#).

8. **For communities impacted by contaminants.** [Duke University Superfund Research Center](#)

9. **For gig workers.** [Gig workers and COVID-19](#).

## Success Stories and Models to Replicate!

*A collection of successful community collaborations and models for how to adapt your service provision in this weird time. Share your story or model at [RFNCInfo@foundationhli.org](mailto:RFNCInfo@foundationhli.org).*

1. **McDowell County Emergency Food Resources - English and Spanish.** The result of a collaboration between the Foothills Food Hub, Local Food Advisory Council, and Centro Unido Latino-Americano. [https://bit.ly/English_SpanishLiveFoodResourceList](https://bit.ly/English_SpanishLiveFoodResourceList)

2. **Community colleges donate medical supplies, install community WiFi, help small businesses survive COVID-19 pandemic.** [How community colleges are helping during COVID-19 pandemic (list)](#).

3. **NEW: N.C. Cooperative Extension offices are working with local partners to distribute seed packs and start guides to families with kids at home during school closures.** Seed sharing has a long tradition in numerous communities and is an act of supporting each other to feed and nurture our whole community, as well as a long history within 4-H and Cooperative Extension. [Learn how you can replicate this model in your community.](#)

Add to the list by emailing [RFNCInfo@foundationhli.org](mailto:RFNCInfo@foundationhli.org).

4. **NEW: McDowell's Local Food Advisory Council is distributing bucket gardens alongside information about emergency feeding sites.** [McDowell News | LFAC Kicks Off Bucket Garden Project.](McDowell News | LFAC Kicks Off Bucket Garden Project.)

5. **NEW: Face Masks for Craven**, a project of the Craven County LTRG, has distributed nearly 600 reusable cloth face masks to 9 community agencies in a single week. https://cravendra.org/4-14-2020-update-face-masks-for-craven/.

6. **NEW: Huntsville, AL organizes and scales massive PPE production collaborative effort.** Great lessons about community collaboration and what's different during emergency response. https://www.youtube.com/watch?v=sbEj7M3aZIg.

## Common Gaps and Needs

1. Emergency feeding and hunger relief. This is the number one issue that NC 211 receives calls about.
2. Child Wellbeing
   a. Feeding
   b. Education
   c. Isolation
   d. Child abuse
3. Emotional and Spiritual Care.
   a. Burnout for volunteers, first responders, and faith leaders
   b. For those unable to be present as loved ones die
4. Wellness Checks
   a. Maintaining contact with vulnerable populations (e.g. hurricane survivors, patients with substance use disorders).
   b. For the elderly, those with limited mobility, or other factors leading to isolation.
   c. Truly isolated people. How do we find and connect with those who are not part of traditional community infrastructure (churches, senior center, school system)? See www.CoronaCommunity.org.
   d. Victims of interpersonal violence with stay-at-home orders.
5. Economic effects, compounding every day that people are out of work
6. Supply chain issues for organizations serving communities
   a. Food
   b. PPE
7. Volunteers needed
   a. Food banks, blood donors
8. Lack of resources for those experiencing homelessness, currently or formerly involved in justice system, including compassionate release program (#NeedAHome2StayAtHome)

Add to the list by emailing RFNCInfo@foundationhli.org.

9. Latinx community, members of whom may not seek help out of fear for their real or perceived immigration status.
10. Community and individual trauma for years to come, similar to hurricanes but with even less certainty.
11. Misinformation, public distrust of information, and who is not being reached with critical health and safety information -- especially as guidance changes to reflect new understanding of the virus and pandemic.

Add to the list by emailing RFNCInfo@foundationhli.org.